

CAEPV
HopeLine® from Verizon
Webinar Series
HopeLine®
from Verizon

a project of the **Corporate Alliance to End Partner Violence**
and **HopeLine® from Verizon**

Domestic violence does not stop at the door when employees go to work.
The **CAEPV HopeLine® from Verizon Webinar Series** is designed to help increase
employer awareness of domestic violence as a workplace issue and
offer strategies for employers to recognize and respond to it.

Introduction to Webinar Technology

David Lee
Facilitator
Director of Prevention Services
Prevent Connect Manager
CALCASA



Domestic Violence and the Workplace: Verizon Wireless' Train the Trainer Model



How to use this technology



- Raise Hand
 - Q & A
 - Text Chat
 - PowerPoint Slides
 - Phone
- Please send a private chat message for help
➢ Call iLinc Technical Support at (800) 799-4510
➢ Call CALCASA at (888) 922-5227 ext. 315



Welcome

Kim Wells
Executive Director
Corporate Alliance to End Partner Violence



Feedback Box:

Did you view the materials
posted on the CAEPV
website and linked in your
confirmation in advance of
today's webinar?



Introduction from Verizon



Elva Lima
Executive Director
Community Relations and
Multicultural Communications
Verizon Wireless



Verizon Wireless Train the Trainer Model

Our History

- Approximately 83,000 employees
- Operations in 49 states
- 33 call centers
- 2000+ retail locations



Introduction of Presenters



Jeremy Bruce
Manager
Employee Relations
Verizon Wireless



Rob Peirce
Manager
Employee Relations
Verizon Wireless



Verizon Wireless Train the Trainer Model

Our next step: looking inside our organization.

January 23, 2007

Investigators say Ruben Rivera approached his girlfriend Erika Barrios as she walked into work at the Verizon Wireless Call Center at 10734 International Drive in Rancho Cordova at about 7:55 a.m. and shot her several times before fleeing the scene.



Domestic Violence and the Workplace: A Conversation on Verizon Wireless' Train the Trainer Model

Jeremy Bruce and Rob Peirce
Verizon Wireless



Verizon Wireless' Train the Trainer Model: Developing the Program



Verizon Wireless Train the Trainer Model

What were your initial training requirements?



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What are the details of the training?



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Verizon Wireless Train the Trainer Model

- What are the important components of the training?
- What partners did you engage?
- What did your final training product look like?

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Question & Answer



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Why (un)Safe?



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Verizon Wireless' Train the Trainer Model: Rolling Out the Trainings

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**Verizon Wireless
Train the Trainer Model**

How did you decide where to start the roll out?



**Verizon Wireless
Train the Trainer Model**

What are the results of the program?



**Verizon Wireless
Train the Trainer Model**

What are the components of the trainings
in each community?



Question & Answer



**Verizon Wireless
Train the Trainer Model**

How do you connect with local domestic violence
resources as part of these trainings?



**Verizon Wireless'
Train the Trainer Model:
Challenges and Lessons
Learned**



Verizon Wireless Train the Trainer Model

Lessons Learned?



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Final Question & Answer



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Challenges?



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Concluding Remarks

Kim Wells
Executive Director
Corporate Alliance to End Partner Violence

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Suggestions for other employers?



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What is HopeLine?

HopeLine® from Verizon puts the nation's most reliable network to work in the community by turning no-longer used cell phones into support for domestic violence victims and survivors. To get involved:

- Donate a no-longer-used wireless phone to help victims of domestic violence.
- Host a phone drive to benefit victims of domestic violence while helping the environment.

For more information, visit
<http://aboutus.vzw.com/communityservice/hopeLine.html>

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Resources

- *(Un)Safe* Trailer (for information on *(Un)Safe*, contact Dyanna Moon at Dyanna.Moon@SafeHorizon.org)
- Verizon Wireless Domestic Violence Statement
- CAEPV Sample Policy
- CAEPV's Six Steps for Creating a Successful Workplace Program



Feedback

Complete the Survey

Soon you will receive a link to an online evaluation – please take a moment to provide us with feedback.



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